



Gold Airways

18 December 2007

Mr David Mason
Director Disability Rights policy,
HREOC

Dear Mr Mason

We refer to the notice given of the exemption application by Tiger Airways on the 20 November 2007. Gold Airways is an aspirant Australian Domestic and International airline venture with a vision to assist the disabled to travel by air.

We believe the application should be rejected.

Our grounds for our belief are as follows:

1. We believe Tiger Airways has had adequate time to discharge its corporate responsibility to meet Disability Discrimination Act requirements for Airport Access since the announcement that it was to commence domestic operations in Australia.
2. The requirement is not onerous and is not contingent on having aerobridges in our view.
3. We further believe that, in general, Airport Access should be denied and the Air Operator Certificate application be suspended if these matters have not been addressed *prior* to entry into service.
4. We do not believe it is onerous for Tiger Airways to be able to provide customer service assistance to disabled passengers whether they travel with or without a companion.

Yours faithfully

Jens Buche
Chief Executive Officer
RMA Gold Airways Limited